

Warwickshire Waste Partnership

6 December 2023

Waste Partners Report

Recommendation(s)

1. The Waste Partnership is asked to acknowledge the updates on the various waste activities taking place in each area since the last partnership meeting in September 2023.

1.0 Introduction

- 1.1 This report provides an update on the various waste activities taking place in each authority area.

2.0 North Warwickshire Borough Council

- 2.1 All of our Christmas Collection arrangements have been communicated to the public. We will be suspending green waste collections over the Christmas period to focus resources on the catch up.
- 2.2 We have been running a number of Facebook posts on the disposal of unwanted items commonly incorrectly found in the recycling bin in a bid to improve contamination levels. Contamination is logged on in-cab and data will be used to focus on educating/providing extra guidance for residents/areas where contamination levels are high.
- 2.3 We continue to embed our in-cab system with all of the rounds being put on the system by the end of the year including rural rounds.
- 2.4 We have been focusing on health and safety with the crews. We have implemented an external health and safety monitoring system via Biffa which provides detailed independent monitoring and scoring for all crews.

3.0 Nuneaton & Bedworth Borough Council

3.1 Refuse, Recycling and Street Cleansing

- a) Refuse collection and recycling round re-configuration commenced on 25th September as planned – generally well received by residents, additional support from customers services and the operations team was beneficial,

additional meeting taking place between NBBC and CCC on 29th November to discuss any further issues.

- b) Reversing assistant training booked for all refuse staff members W/C 15th January – Using ATT (external provider).
- c) Orders placed for the purchase of an additional 7.5 tonne RCV and financial provision for the purchase of a replacement 32 tonne hook lift progressing well. Expected delivery early 2024.
- d) A444 clearance works completed in conjunction with WCC, including M6 Junction 3 gyratory.
- e) NBBC recycled waste into Sherbourne seems to be working well. Issues with a number of recycling caddies in the recycling waste during the first couple of weeks, NBBC have had no feedback since then to say that there have been any more issues.
- f) Co-mingled material collections. Replacing the current dual stream method working well with positive feedback from residents across the borough.
- g) Training dates have been booked in for all operational staff during the 2 week garden waste shut down W/C 15th Jan 2024. Training subjects covering Equality & Diversity, Health and Safety so far, other subjects to be agreed W/C 30th November
- h) New Assistant Director for Environment and Enforcement has been appointed and will be starting with NBBC on the 2nd January.

3.2 **Enforcement**

- a) NBBC continue to work with our partner District Enforcement, issuing littering, fly tipping FPN's.

3.3 **Promotions/Communications**

- a) Dates agreed for Christmas and New Year 2023 / 2024 collections. Comms are live now.
- b) New garden waste collections year 23/24 have now begun, all comms are live on NBBC website.
- c) Waste Management officers attended a recent residents involvement day answering service related questions, which was very well received. We have now booked another engagement event for Saturday the 2nd December, covering Christmas dates, shutdown of the green service and side waste collections following the festive period

4.0 Rugby Borough Council

- 4.1 The in-cab system for domestic and recycling rounds should have been up and running by mid-June, but due to union staff sickness issues this has been put back for the time being.
- 4.2 Fly tipping is still on the increase.
- 4.3 The Mayor's new electric vehicle has now been delivered, along with another new electric vehicle for the Parks department. RBC has also taken delivery of 3 new RCV's (not electric).
- 4.4 The new waste services development officer (Alex Becker) is now in post.
- 4.5 RBC have started to deliver the Dry Mixed Recycling (DMR) into Sherbourne MRF.

5.0 Warwick District Council

- 5.1 WDC's undertook the second cleanse for 2023 of A46 within WDC boundary in October. In total 15.5 kg of waste collected waste collected over 10 nights.
- 5.2 A new Waste Education and Enforcement Officer is now in post. Initially focussing on town centre areas where properties are on a fortnightly refuse sack collection and presenting their bags too early.
- 5.3 Christmas collection changes were agreed at the start of the year and communications have now started. Residents can check their Christmas collections online via the WDC website or if they are signed up on the app, they will receive a notification of the changes. Those properties whose collection is brought forward, will receive a bin bag and postcard advising them of the change.
- 5.4 WDC carried out a short online survey to get residents views on the 123+ 1 year in and we are planning some focussed communications on the results in the new year.

6.0 Stratford-on-Avon District Council

- 6.1 In October, there were 18 missed collections per 100,000 across Stratford-on-Avon District and Warwick District.
- 6.2 Deliveries into the Sherbourne Recycling MRF are still going well with no significant operational issues reported.
- 6.3 Coffee pod collections went 'live' on Monday 20th November, in partnership with Podback Ltd.

- 6.4 Nearly 47,800 garden waste permits have been sold this year and still rising (higher than last year).
- 6.4 Fly-tipping incidents have increased by 12% (Sept-Oct) compared to the same period last year.

7.0 Warwickshire County Council

7.1 Household Waste Recycling Centres (HWRCs)

- a) All the HWRCs are open and continue to operate with a 'live' booking system which reduces queueing. Booking will help to manage visits over the busy Christmas and New Year period. When Burton Farm closed for a day due to flooding, visitors with appointments were informed of alternative arrangements. The system will also help when Shipston is shut on 11th and 12th December to install a new cabin.
- b) The Age UK Coventry & Warwickshire Reuse shops continue to have success with footfall, donations and sales. The shops are looking for more donations, and we have promoted them as part of our Buy Nothing New Day (Black Friday) campaign.
- c) Food waste transfer continues at Princes Drive and Burton Farm prior to transfer to the Severn Trent Green Power anaerobic digestion facility at Coleshill.
- d) Warwickshire County Council are currently unable to accept upholstered seating at Shipston, Stockton and Wellesbourne. We have published prices for trade waste upholstered seating.

7.2 Communication activities update:

- a) 8370 subscribers received the recent edition of the 'Warwickshire Recycles' e-newsletter.

Edition	Open rate	Click Rate
Halloween newsletter – reducing food waste, recipes, low-waste costumes and decorations, home composting	47%	2%

- b) Slim Your Bin has recruited 1,404 'bin dieters' onto its 4-week training programme. On a monthly basis 533 households are engaging with the platform, reporting their recycling and committing to reduce food waste. This autumn users are being encouraged to download the Refill app and reduce single-use items. Currently WDC has the most slimmers, but there is still time for other districts and boroughs to gain points and be in with a chance of donating £650 to the charity of their choice.

- c) Schools' waste reduction, composting and recycling activities continue to be in demand. This term, 22 schools will be visited, engaging with 4705 pupils and their families. There are still spaces for assemblies for next year.
- d) Home composting workshops were held this autumn in Alcester, Kenilworth, Rugby, Bedworth and Atherstone.
A series of workshops across the county is being planned for the spring. The YouTube Home Composting Workshop launched last year has been viewed 2200 times and feedback has been very positive.
Subsidised cold compost bins and hot compost bins (Green Johannas) are available to purchase online for home delivery. Sales of composting equipment so far this year are strong, with sales this year expected to be like the high sales of last year.
We offer talks about waste reduction and home composting to community groups and will be out and about in the community next year.
- e) All waste reduction behaviour change activity is promoted with regular posts on our social media accounts. We have 1024 followers on Twitter (@WarksRecycles) and 2649 Facebook followers (Warwickshire Recycles). Articles about reducing food waste, pumpkin rescue, Recycle Week, reuse, home composting, mending clothes, repair cafes, refill, Slim Your Bin and battery/electricals disposal were shared widely.

7.3 Procurement and Contracts update:

- a) Procurements recently awarded include food waste reprocessing to Severn Trent Green Power, plasterboard reprocessing to AR Richards and bulk haulage to James Baxter Ltd and Veolia.
- b) Procurements currently taking place or taking place shortly include asbestos disposal, food waste haulage and abandoned vehicles.
- c) Upcoming procurements/projects in 2023/4 include wood reprocessing, card reprocessing and reuse shops operation.

8.0 Financial Implications

- 8.1 None.

9.0 Next steps

- 9.1 Updates on progress to be provided at the March 2024 meeting.

Background papers

None.

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The report was circulated to the following members prior to publication:

Local Member(s):

Other members: